



30-YEAR LIMITED WARRANTY ON PLATINUM SOLID FINISH (INCLUDES 15 YEARS* ON LABOUR AND COLOUR FADING)

DURATION AND SCOPE OF WARRANTY

Subject to the terms and conditions of this warranty, Goodfellow Inc. warrants the **Platinum finish** against chipping and loss of adhesion for a period of thirty (30) years, as well as against excessive discolouration due to normal weathering for a period of fifteen (15) years from the date of purchase.

- i. Chipping of the siding at a rate of 4 or less as measured in accordance with ASTM D772-86 (2205).
- ii. Loss of adhesion of the siding to the substrate at a rate of 2A or less as measured in accordance with ASTM D3359-09e2, Method A.
- iii. Change in colour of the finish greater than 5ΔE during the ten (10) year period beginning on the date of installation and a change in colour of the finish greater than 7ΔE during years eleven (11) to fifteen (15) of the period beginning on the date of installation, calculated in accordance with ASTM D2244-16 and measured on a cleaned surface, free of all contaminants, including but not limited to, dirt, chalk, oxidized film, mud, oil, grease, and insecticides.

Goodfellow Inc., in its sole discretion, will reimburse the buyer or subsequent owner of the building on which the product is installed, as the case may be, for the cost of a sufficient quantity of paint and the labour required to repaint the damaged surface(s) up to a maximum of \$1.25 per square foot for labour according to the following allowance schedule:

WARRANTY PERIOD	REIMBURSEMENT	
	Paint	Labour
Claim submitted during:		
years 1 to 7 from the date of purchase	100%	100%
year 8 from the date of purchase	100%	85%
year 9 from the date of purchase	100%	75%
year 10 from the date of purchase	100%	65%
year 11 from the date of purchase	100%	55%
year 12 from the date of purchase	100%	45%
year 13 from the date of purchase	100%	35%
year 14 from the date of purchase	100%	25%
year 15 from the date of purchase	100%	15%
years 16 to 30 from the date of purchase	100%	0%

The cost of labour will be calculated by multiplying: (1) the hourly labour rate in effect at the time the repairs under warranty are done; and (2) the number of hours required to complete such repairs as determined by Goodfellow in its sole (but reasonable) discretion.

This warranty specifically excludes any other damages of any kind, including labour costs, if required (except as indicated in the allowance schedule), installation or reinstallation costs, and other direct and indirect damages, real or foreseeable, present or future. By purchasing the product, the purchaser accepts the conditions of the warranty and hereby acknowledges that this warranty is in lieu of all other representations, warranties or conditions, express or implied, statutory or otherwise. The terms of this warranty are transferable to the subsequent purchaser of the residential or commercial building on which the siding was installed.

TERMS OF THIS WARRANTY

This Limited Warranty is conditional upon compliance with the requirements set forth in the installation guide for the substrate to which the finish was applied, as applicable, (a) the Goodfellow wood siding installation guide and the *solid wood exterior siding installation best practices guide* or (b) the *Goodstyle* engineered wood siding installation guide (LP SmartSide). The building codes in effect in your region, the required storage and the proper and regular maintenance of the siding must also have been respected. Failure to comply with these instructions and building codes will void the warranty. Installation and maintenance instructions are included in the product packaging and are also available online at goodfellowinc.com.

This Limited Warranty is also conditional upon written notice with supporting documentation being submitted to Goodfellow in accordance with the claims procedure and an inspection being performed by Goodfellow prior to any repair, as well as upon Goodfellow confirming in writing that the product shows one of the defects covered by this warranty. Failure to comply with these requirements will void the warranty.

Effective date: January 2020

Goodfellow Inc., 225 Goodfellow Street, Delson QC J5B 1V5 Telephone: 450 635-6511 1 800 361-6503 goodfellowinc.com



EXCLUSIONS

- If, for any reason, the product is found to be unsatisfactory prior to installation, it should not be installed. The building owner must notify a Goodfellow representative immediately. Installation of the product received constitutes acceptance of the product by the customer, and Goodfellow Inc. shall not be held liable for any costs and defects caused by the installation or use of a defective or non-compliant product. Goodfellow Inc. shall not be liable for any consequential or special damages or any expenses (materials, labour or otherwise) that may arise in connection with this warranty.
- The warranty is void if the product is used on structures where the product is immersed in water or comes into direct contact with the ground or adjacent structures, or if minimum maintenance requirements are not met. In addition, the siding must be installed on vertical surfaces only. Siding installed on non-vertical surfaces, such as sloped or angled walls, is not covered by any warranty.
- This warranty does not cover any damage other than those to the **Platinum finish**, including, but not limited to, damage due to (a) improper handling, installation or storage or faulty building design; (b) repairs or modifications to the product; (c) improper use of touch-up paint; (d) movement of the structure on which the product is installed; (e) wear and tear caused by the combined effects of wind and sand or wind and snow/ice; (f) natural disasters such as, but not limited to, hurricanes, tornadoes, earthquakes, floods, ice and hail; (g) the growth of mould and surface spores or other biological agents.
- The purchaser acknowledges that wood is a natural material with natural characteristics and may be subject to resin or tannin seepage, warping, splitting, and expansion/contraction. Consequently, Goodfellow Inc. cannot be held liable for these normal physical properties of wood.

SUBMITTING A CLAIM

- Before filling out the claim form, make sure you have read, understood and followed the procedure explained in the installation and maintenance guides to ensure the validity of your warranty. Any defect must be reported within thirty (30) days of its discovery.
- Any claim under this warranty made by the purchaser of the product or the subsequent owner of the building, as the case may be, must be made in writing during the warranty period and must include the original invoice from the retailer.
- Upon receipt of reasonable prior notice, the purchaser or owner must allow Goodfellow's agents access to the property and to the structures on which the product is installed for inspection purposes. It may be necessary to remove part of the product from the structure on which it has been installed.
- Any agreement between Goodfellow Inc. and the applicant or subsequent purchaser of the product regarding the refund or replacement of the product constitutes a final and total resolution of all claims relating to this warranty.

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