



50-YEAR LIMITED WARRANTY AGAINST WOOD DECAY GOODFELLOW WOOD SIDING

Classic, Contemporary, and Signature collections of factory-finished exterior wood siding.

DURATION AND SCOPE OF THE WARRANTY

Under the terms and conditions of this warranty, Goodfellow Inc. warrants the product against wood decay for a period of fifty (50) years from the date of purchase. Subject to availability, Goodfellow Inc. will replace any defective material with an identical or similar product. This warranty excludes any cost of labour. By purchasing the product, the purchaser accepts the terms and conditions of this warranty, which replaces any other representation, warranty or condition, express or implied, statutory or otherwise. The terms of this warranty are transferable to the subsequent purchaser of the residential or commercial building upon which the product has been installed.

CONDITIONS OF THIS WARRANTY

This limited warranty is conditional upon compliance with the requirements set out in Goodfellow's installation guide for wood siding and in the applicable building codes. Failure to comply with these requirements will void the warranty. The installation and maintenance requirements can be found in the product packaging. They are also available online at goodfellowinc.com.

This limited warranty is also conditional upon a written notice, together with supporting documents, being submitted to Goodfellow according to the claims procedure, as well as upon Goodfellow carrying out an inspection prior to any repairs being made in order to confirm in writing that the product shows signs of wood decay. Failure to comply with these requirements will void the warranty.

EXCLUSIONS

- If, for whatever reason, a product is found to be unsatisfactory prior to its installation, the product must not be installed, and the owner of the building must contact a Goodfellow representative immediately. Installation of the product shall constitute an acceptance of the product by the customer. Goodfellow Inc. may not be held liable for the costs associated with the installation or the use of a defective or non-compliant product. Goodfellow Inc. shall not be liable for any special or consequential damages, or for any other expense (materials, labour or other) which may arise in connection with this warranty.
- This warranty shall be void if the product is immersed in water or comes into direct contact with the ground or adjacent horizontal structures, or if minimum maintenance standards are not met. The siding must be installed vertically only. Siding installed on non-vertical surfaces, such as sloping or angled walls, is not covered by the warranty.
- This warranty does not cover any other damages other than those mentioned previously, including, but not limited to, defects due to (a) improper handling, faulty installation, improper storage or defective building design; (b) repair or alteration of the product; (c) improper use of touch-up paint; (d) structural movement of the building on which the product is installed; (e) wear and tear caused by the combined effects of wind and sand or wind and snow or ice; (f) acts of God including, but not limited to, hurricanes, tornadoes, earthquakes, floods, freezing rain, and hail; or (g) growth of mould, mildew, surface spores, or biological agents.
- The purchaser recognizes that the product is subject to naturally occurring variations, and can be subject to resin or tannin bleeding, warping, checking, or expansion and contraction. Therefore, Goodfellow Inc. cannot be held liable for these inherent physical properties of wood.

SUBMITTING A CLAIM

- Before submitting a claim, the covered person must have read, understood, and complied with all installation and maintenance requirements in order to ensure the validity of the warranty. Any product defect must be reported to Goodfellow Inc. within 30 days of its discovery.
- All claims under this warranty submitted by the purchaser of the product or the subsequent owner of the building, as the case may be, must be made in writing during the period covered by the warranty, and must include the original invoice from the dealer. The quantity of replacement product will correspond to the quantity of product identified as damaged by wood decay.
- Upon reasonable notice, the purchaser or owner must allow Goodfellow's agents access to the property and structures on which the products are applied to inspect such products. In the context of this inspection, it might be necessary to remove some of the products from the structure on which they have been installed.
- Any settlement between Goodfellow Inc. and the covered person regarding the refund or the replacement of the product constitutes a full settlement and release of all claims relating to this warranty.