



## LIMITED WARRANTY ON DUOTONE PAINT FINISH

Factory-Finished Exterior Wood Siding by Goodfellow **Finished with Duotone Paint Colours**

### DURATION AND SCOPE OF THE WARRANTY

Under the terms and conditions of this warranty, Goodfellow Inc. ("Goodfellow") warrants the **DUOTONE PAINT FINISH** on wood siding substrate against peeling, blistering and cracking due to normal weathering for a period of **fifteen (15) years** from the date of purchase.

- For the **first two (2) years** after the purchase date, Goodfellow, at its sole discretion, shall reimburse either the purchaser or subsequent owner of the building, on which the product is applied, as the case may be, for the cost of purchase of a sufficient amount of paint and the labour if needed to retouch the damaged surface, or shall supply the necessary paint and labour without exceeding the initial cost of purchase of the product.
- During the **thirteen (13) remaining years** of the warranty, Goodfellow, at its sole discretion, shall only supply a sufficient amount of paint to retouch the damaged surface.

This warranty specifically excludes any other damage, of whatever nature, including the cost of labour if needed (except what is provided for the first two (2) years of warranty as mentioned above), installation or reinstallation costs and other direct or indirect damage, real or anticipated, present or future.

By purchasing the product, the purchaser accepts the terms and conditions of this warranty, which replaces any other representation, warranty or condition, explicit or implicit, statutory or other. The terms of this warranty are transferable to the subsequent purchaser of the residential or commercial building upon which the product has been installed.

### CONDITIONS OF THIS WARRANTY

This limited warranty is conditional upon compliance with Goodfellow's installation requirements for wood siding\*, handling and maintenance requirements\*\*, and building codes applicable in your region. Failure to comply with these requirements and codes will void the warranty. The installation and handling and maintenance requirements can be found in the product packaging and at [www.goodfellowinc.com](http://www.goodfellowinc.com).

\* \*\* Refer to the "Installation Instructions for Goodfellow Wood Siding" and "Wood Siding - Handling and Maintenance Requirements" found here: [www.goodfellowinc.com/en/produit/goodfellow-wood-siding/](http://www.goodfellowinc.com/en/produit/goodfellow-wood-siding/)

This limited warranty on **DUOTONE PAINT FINISH** is also conditional upon the proper submission of written notice and supporting documents according to Goodfellow's claims procedure, as well as upon Goodfellow carrying out an inspection prior to any repairs being made to confirm that the product shows signs of defects covered by this Warranty. Failure to comply with these requirements will void the warranty.

## EXCLUSIONS

- If, for whatever reason, a product is found to be unsatisfactory prior to its installation, the product must not be installed, and the owner of the building must contact a Goodfellow representative immediately. **Installation of the product shall constitute a full and complete acceptance of the product by the customer.** Goodfellow will not be held liable, in any way, for the costs associated if a defective or non-compliant product is installed. Goodfellow shall not be liable for any special or consequential damages, or for any other expense (materials, labour or other) which may arise in connection with this warranty.
- This warranty shall be void if the product is immersed in water or comes into direct contact with the ground or adjacent horizontal structures, or if maintenance standards are not met. The siding must only be installed vertically. Siding installed on non-vertical surfaces, such as sloping or angled walls, is not covered by any warranty.
- This warranty does not cover any other damages other than those covered under this **DUOTONE PAINT FINISH** warranty, including, but not limited to, defects due to (a) improper handling, faulty installation, improper ventilation and drainage, improper storage or defective building design; (b) repair or alteration of the product; (c) improper application of touch-up paint; (d) structural movement of the building on which the product is installed; (e) wear and tear caused by the combined effects of wind and salty air, wind and sand, or wind and snow/ice; (f) cases of force majeure such as natural disasters, including, but not limited to, hurricanes, tornadoes, earthquakes, floods, freezing rain, and hail; or (g) growth of mould, mildew, surface spores, or biological agents on any surface of the product.
- Due to the particular weather conditions in the Iles-de-la-Madeleine and Canada and Quebec's Far North (north of the 55<sup>th</sup> parallel), this warranty does not apply in those regions.
- Fading and discolouration caused by normal wear and exposure to the elements are naturally occurring phenomena and do not constitute a product defect, and therefore are not covered by this **DUOTONE PAINT FINISH** warranty.

## SUBMITTING A CLAIM

- Before submitting a claim, the covered person must have read, understood, and complied with all installation and maintenance requirements in order to ensure the validity of the warranty. Any product defect or failure covered by this warranty must be reported to Goodfellow within 30 days of discovery.
- All claims under this warranty submitted by the purchaser of the product or the subsequent owner of the building, as the case may be, must be made in writing during the period covered by the warranty, and must include the original invoice from the authorized dealer.

- Upon reasonable notice, the purchaser or owner must allow Goodfellow agents access to properties and structures on which the products are applied to inspect such products. In the context of this inspection, it may be necessary to remove some of the products from the structure on which they have been installed.
- Any settlement between Goodfellow and the covered person regarding the refund, material replacement or corrective action constitutes a full settlement and release of all claims relating to this warranty.
- In the event that the claimed product is no longer offered, Goodfellow reserves the right to provide another product of equivalent value.