



50-YEAR LIMITED WARRANTY

PURE, DUOTON and ILLUSION Collections of Factory-Finished
Exterior Engineered Wood Siding Products

DURATION AND SCOPE OF THE WARRANTY

By purchasing the unfinished or pre-finished **GOODSTYLE 2.0 Lap or Lock Siding Planks or Trims** ("Product"), the purchaser accepts the terms and conditions of this warranty, which replaces any other representation, warranty or condition, express or implied, statutory or otherwise. The terms of this warranty are transferable to the subsequent purchaser of the residential or commercial building upon which the product has been installed.

1. SUBSTRATE

Under the terms and conditions of this warranty, Goodfellow Inc. ("Goodfellow") warrants the **SUBSTRATE** against damage or defect including fungal degradation, buckling¹, cracking, peeling, separating, chipping, flaking or rupturing for a period of **fifty (50) years** from the date of purchase.

Subject to availability, Goodfellow will replace any defective material with an identical or similar product. This warranty includes cost of labour if the damage or defect occurs in the **first 5 years** from the date of purchase.

¹ Buckling is defined as min. 6.35 mm (1/4") out of plane covering a distance no greater than 406.4 mm (16") between studs. Waviness due to misaligned framing, crooked or bowed studs, foundation or wall settling, or improper nailing is not considered buckling. Swelling and/or checking of edges is common in all wood-based products when exposed to extreme humidity fluctuations. There is no warranty against checking – see exclusions below.

2. PAINT FINISHES FOR PURE, DUOTON AND ILLUSION COLLECTIONS

Under the terms and conditions of this warranty, Goodfellow warrants its **PAINT FINISHES** on GOODSTYLE 2.0 Engineered Wood Siding Products against peeling, blistering and cracking due to normal weathering as follows:

PURE collection: for a period of **thirty (30) years** from the date of purchase.

- For the **first five (5) years** after the purchase date, Goodfellow, at its sole discretion, shall reimburse either the purchaser or subsequent owner of the building, on which the product is applied, as the case may be, for the cost of purchase of a sufficient amount of paint and the labour if needed to retouch the damaged surface, or shall supply the necessary paint and labour without exceeding the initial cost of purchase of the product.
- During the **twenty five (25) remaining years** of the warranty, Goodfellow, at its sole discretion, shall either reimburse or supply a sufficient amount of paint to repaint the damaged area.

DUOTON collection: for a period of **fifteen (15) years** from the date of purchase.

- For the **first two (2) years** after the purchase date, Goodfellow, at its sole discretion, shall reimburse either the purchaser or subsequent owner of the building, on which the product is applied, as the case may be, for the cost of purchase of a sufficient amount of paint and the labour if needed to repaint the damaged area, or shall supply the necessary paint and labour without exceeding the initial cost of purchase of the product.
- During the **thirteen (13) remaining years** of the warranty, Goodfellow, at its sole discretion, shall reimburse or supply a sufficient amount of paint to retouch the damaged area.

ILLUSION collection: for a period of **fifteen (15) years** from the date of purchase.

- For the **first two (2) years** after the purchase date, Goodfellow, at its sole discretion, shall reimburse either the purchaser or subsequent owner of the building, on which the product is applied, as the case may be, for the cost of purchase of a sufficient amount of paint and the labour if needed to repaint the damaged surface, or shall supply the necessary paint and labour without exceeding the initial cost of purchase of the product.
- During the **thirteen (13) remaining years** of the warranty, Goodfellow, at its sole discretion, shall reimburse or supply a sufficient amount of paint to repaint the damaged surface.

This warranty specifically excludes any other compensation, of any nature, including the cost of labour if needed (except what is provided for the first two (2) or five (5) years of warranty as mentioned above), installation or reinstallation costs and other direct or indirect damage, real or anticipated, present or future.

CONDITIONS OF THIS WARRANTY

This limited warranty is conditional upon compliance with:

- (1) Goodfellow's **installation requirements** for GOODSTYLE 2.0 Engineered Wood Siding found in the product packaging and online at www.goodfellowinc.com;
- (2) Goodfellow's **handling and maintenance requirements** of GOODSTYLE 2.0 Engineered Wood Siding found in the product packaging and online at www.goodfellowinc.com; and,
- (3) applicable local **building codes and annexes**.

Failure to comply with these requirements and codes will void the warranty.

This limited warranty is also conditional upon the proper submission of written notice and supporting documents according to Goodfellow's claims procedure, as well as upon Goodfellow carrying out an inspection prior to any repairs being made to confirm that the product shows sign of damage or defect covered by this Warranty. **Failure to comply with these requirements will void the warranty.**

EXCLUSIONS

- If, for whatever reason, a product is found to be unsatisfactory prior to its installation, the product must not be installed, and the owner of the building must contact a Goodfellow representative immediately. **Installation of the product shall constitute a full and complete acceptance of the product by the customer.** Goodfellow will not be held liable, in any way, for the costs associated if a defective or non-compliant product is installed. Goodfellow shall not be liable for any special or consequential damages, or for any other expense (materials, labour or other) which may arise in connection with this warranty.
- This warranty shall be void if the product is immersed in water or comes into direct contact with the ground or adjacent horizontal structures, or if maintenance standards are not met. The siding must only be installed vertically. Siding installed on non-vertical surfaces, such as sloping or angled walls, is not covered by any warranty.
- This warranty does not cover any other damages other than those covered under this warranty, including, but not limited to, defects due to (a) improper handling, faulty installation, improper ventilation and drainage, improper storage, improper maintenance or defective building design; (b) repair or alteration of the product; (c) structural movement of the building on which the product is installed; (d) wear and tear caused by the combined effects of wind and salty air, wind and sand, or wind and snow/ice; (e) cases of force majeure such as natural disasters, including, but not limited to, hurricanes, tornadoes, earthquakes, floods, freezing rain, and hail; or (f) growth of mould, mildew, surface spores, or biological agents on any surface of the product.
- Swelling and/or checking of edges is common in all wood-based products when exposed to extreme humidity fluctuations. It's important to reseal* affected areas as soon as possible to prevent water infiltration.

** Resealing checks is part of normal maintenance and is referenced in the maintenance requirements.*

- Because the application of touch-up paint may result in the appearance of a difference in colour over time, which is not immediately visible at the time of application, Goodfellow cannot guarantee colour consistency of touch-ups on the siding.
- Due to the particular weather conditions in the Iles-de-la-Madeleine and Canada and Quebec's Far North (north of the 55th parallel), this warranty does not apply in those regions.**

*** To learn more about products destined for projects in the Far North (north of the 55th parallel), please consult a Goodfellow sales representative.*

SUBMITTING A CLAIM

- Before submitting a claim, it is essential to have read, understood, and complied with all installation and maintenance requirements in order to ensure the validity of the warranty. Any product defect or failure covered by this warranty must be reported to Goodfellow within 30 days of discovery.
- All claims under this warranty submitted by the purchaser of the product or the subsequent owner of the building must be made in writing during the period covered by the warranty, and **must include the**

original invoice from the authorized dealer. In the event that the product is found to be defective, the warranty is limited to the reimbursement or replacement of the quantity of product identified as damaged or defective.

- Upon reasonable notice, the purchaser or owner must allow Goodfellow agents access to properties and structures on which the products are applied to inspect such products. In the context of this inspection, it may be necessary to remove some of the products from the structure on which they have been installed.
- Any settlement between Goodfellow and the covered person regarding the refund, material replacement or corrective action constitutes a full settlement and release of all claims relating to this warranty.
- In the event that the claimed product is no longer offered, Goodfellow reserves the right to provide another product of equivalent value.