

HANDLING AND MAINTENANCE REQUIREMENTS

Factory-Finished Exterior Engineered Wood Siding Products

The following steps should be followed to ensure years of optimal performance



IMPORTANT: CARRY OUT A VISUAL INSPECTION OF THE PRODUCTS BEFORE INSTALLATION. ONCE INSTALLED, THE PRODUCTS ARE CONSIDERED ACCEPTED BY THE INSTALLER AND THE OWNER.

HANDLING AND STORAGE REQUIREMENTS



- ✓ **Must keep dry, covered and protected from direct sunlight in a non-heated space at all times, even during installation.**
- ✓ **Store on a level, clean and solid surface, elevated at least 15.2 cm or 6" off the ground, using blocking.**
- ✓ **Must follow installation instructions.**
- ✓ **Do not drag or slide the siding or trim at any time.**
- ✓ **Do not stack without slip sheeting.**

MAINTENANCE REQUIREMENTS

AROUND THE BUILDING



- Adjust lawn sprinklers to spray away from the side of the building.
- Keep roof and gutters in good condition so that water drains away from the building.
- Replace any missing or damaged caulking.
- Inspect the siding and sealer 1 to 2 times per year for visible signs of damage or degradation and address any issues without delay.

CLEANING



Cleaning should be done 1 to 2 times per year. Wash the exterior of the building in the hottest and driest (low humidity) part of the summer as it helps the area dry quickly and avoids mildew and mold growth.



Using a soft sponge, cloth or brush attachment, similar to those used for cars or RVs, wash the surface with a solution of mild nonabrasive soap and water. Be sure to follow the directions on the soap product package. Rinse off the soap before it dries using a regular spray nozzle attached to a garden hose – **do not use a power washer**. Rinse from top to bottom to avoid any soap buildup or stains.

MILDEW



To remove mildew, wash the surface with a solution of 1 (one) part liquid bleach, 3 (three) parts water and a little phosphate-free soap. Using a garden sprayer, spray the solution on the affected areas. Rinse from top to bottom before it dries using a regular spray nozzle attached to a garden hose – **do not use a power washer**.

PAINT TOUCH-UPS



A paint touch-up is a simple process to aesthetically restore scratched or slightly damaged siding. Always use the same paint colour for touch-up as was initially applied. To procure touch-up paint, refer to the original invoice for the colour identifier and consult your materials supplier.

While performing touch-ups, have clean rags and water on hand. Use a small paint brush or cotton swabs to apply touch-up paint. Shake the paint container, dip the brush or cotton swab into the paint and lightly dab the area to be touched up.

Each paint touch-up will alter the gloss, so limit the repaired area to reduce the chances of applying too much paint.

Swelling and/or checking of edges is common in all wood-based products when exposed to great humidity fluctuations. It's important to reseal affected areas as soon as possible to prevent water infiltration.

Note: Because of the special two-tone paint process of Duoton and Illusion, the color effect can only be reproduced on large surfaces in our factory. As such, touch-up areas must not exceed the size of a dime.